

# IMPORTANT THINGS TO KNOW

This document provides a summary of important information regarding your Globus Glacier National Park & the Canadian Rockies Tour package. Should you have any questions, please contact Magic Cruises & Tours at 614-847-5551 or 800-783-7245. Final itinerary will be confirmed September 2017.

**Payment Requirements:** Space is limited to 44 guests. A deposit of \$250 per person is required to secure your reservation. Accommodations are limited and subject to availability. Reservations are made on a first-come, first-served basis. Final payment is due no later than **June 22, 2018**. Checks (payable to Magic Cruises & Tours), cash, and credit cards are all accepted forms of payment. Additional 5% discount may be applicable to Journey's Club Members—those who have traveled with Globus, Cosmos, Monograms or Avalon Waterways within the past 5 year details. Ask for details.

**Tour Package Cancellations:** The penalty periods and cancellation fees for this tour are as follows:

Cancellation fee	Time Frame
\$100 per person	Up to May 1, 2018
\$250 per person	119-66 days prior
20% of total fare	65-23 days prior
30% of total fare	22-9 days prior
50% of total fare	8-1 days prior
100% of total fare	Day of departure

**Airfare payment & cancellation policies are separate from the tour package.** In general, flight schedules will be available for this trip around late October, 2017.

**Meet & Greet Transfer from Calgary airport to the hotel on 9/8/18** may be purchased for approximately \$20 per person. The transfer on 9/16/2018 from the hotel back to the Calgary airport is included in your package.

In addition to the above penalties, Magic Cruises & Tours charges \$25 per person administrative fee. Travel insurance may protect you against these cancellation fees.

**Travel Insurance:** Magic Cruises & Tours recommends the purchase of travel insurance to cover yourself and your investment in the case of unexpected circumstances. Globus offers a Travel Protection Plan for the price of \$229-\$289 per person. In addition to cancellation coverage, this program provides medical/emergency and more. See description of coverage in the Globus brochure. Purchase this at time of initial deposit for Waiver of Pre-Existing Medical Conditions Exclusion. Magic Cruises & Tours also offers protection through the Allianz Horizon Plan for 6.5% of your trip cost. This coverage waives pre-existing conditions if purchased on or before making your final payment.

**Rates:** Tour prices are based on a minimum of 30 participants. In the unlikely event the group should fall below 30, pricing is protected, however, our group will share the motor coach with other guests. All vacation prices and itinerary are based on rates known at the time of printing and will be confirmed in September 2017. Prices are subject to increase without notice if such rates change prior to departure due to, but not limited to, surcharges and government tax increase.

**Passports:** Valid passports are required to fly to/from Canada. Expiration date must be at least 6 months beyond travel date.

**Smoking:** Smoking is not permitted on the motor coach. Non-smoking hotel rooms are reserved for the group.

**Guests with Special Needs:** At the time of booking, Magic Cruises & Tours requires notification of any special medical, physical, dietary needs or other requirements of passengers. Globus, the tour operator, will make reasonable attempts to accommodate the special needs of disabled travelers, but is not responsible for any denial of services by carriers, hotels, restaurants, or other independent suppliers. The touring motor coach is not equipped with wheelchair lifts or ramps. We regret we cannot provide individual assistance to a vacation participant for walking, dining, getting on and off motor coaches and other vehicles, or any other personal needs. A qualified and physically capable companion must accompany travelers who need such assistance, and must assume full responsibility for their well being. Motorized scooters are unsuitable for this tour program. Participants must be able to climb a few flights of stairs and walk for some duration (if necessary).

Magic Cruises & Tours acts as the Agent in the operation of this tour program. Tour services have been contracted through Globus. Magic Cruises & Tours is not the owner or operator of any of the suppliers of services, nor accepts responsibility for any accidents, personal injury, illnesses, damages, baggage losses/delays or defaults as a result of acts or omissions by any carrier, hotel, motel, restaurant, sightseeing company, or any other supplier of services used in the operation of this tour. The companies, individuals or entities supplying services to this tour are independent contractors. Magic Cruises & Tours shall not be responsible for delays or substitution of equipment, accommodations or services by suppliers. Magic Cruises & Tours further maintains the right to withdraw any portion of the tour or to make any changes in the tour that may become necessary due to factors beyond its control, including substitution of accommodations and/or transportation, and such changes that might be deemed necessary for the welfare of the tour members. The right is reserved to decline, to accept or retain any person as a member of any tour. The group participants are strictly customers of Magic Cruises & Tours. As customers, they have facilitated the procurement of the services from Magic Cruises & Tours, but are not responsible to any person or entity for damages or injuries arising out of the conduct or failure to act of Magic Cruises & Tours, Globus or any independent contractor of this tour. All passengers are subject to Globus Terms and Conditions.

**Call Magic Cruises & Tours today to make your reservations!**

656 High St. Worthington, OH 43085 **614-847-5551 or 800-783-7245** [www.magiccruises.com](http://www.magiccruises.com)