

# Terms and Conditions—Carnival MARDI GRAS October 29-November 5, 2021

This document provides a summary of important information regarding your cruise vacation. More detailed description of terms and conditions can be found at [www.carnival.com](http://www.carnival.com). Should you have any questions, please contact Magic Cruises & Tours (MAGIC).

**Payment Requirements:** Accommodations in each category at the group rates are limited and subject to availability. Reservations are made on a first-come, first-served basis, while supply lasts. **Deposit:** Carnival requires a deposit of \$250 per person to confirm a reservation. Some promotions may allow for a reduced deposit. **Final Payment:** The balance is due in full no later than **July 22, 2022**. Additional payments are accepted at anytime until final payment. Cruise payments in U.S. Dollars can be made by check or credit card. We accept VISA, MasterCard, American Express and Discover. Discounted group rates may not be combinable with other discounts or coupons.

Cancellation Guidelines	Cancellation Fees
From 10/29/2021 to 7/22/2022	\$25 per person (charged by MAGIC)
7/23/2022-9/2/2022	\$250 per person
9/3/2022-9/30/2022	50% of total charges
10/01/2022-10/14/2022	75% of total charges
10/15/2022 or later	100% of total charges

You must contact MAGIC by 5:00pm EST the business day before the penalty period begins to avoid the fee. Travel insurance may also protect you against these cancellation fees. Note: certain promotional rates may have stricter penalties, such as non-refundable deposit rates. Ask for details.

**Travel Insurance:** Policies are available for purchase to protect you in case the unexpected does occur. Travel insurance provides coverage for such events as trip cancellation, interruption, damaged baggage, and medical expenses.

[Allianz Global Assistance Horizon Plan](#) is available to US residents to purchase at a cost of 7.6% of total trip cost and must be purchased no later than final payment. [Carnival Vacation Protection](#) and other Insurance alternatives are available to US or Canadian residents. Some restrictions and limitations do apply. Please contact MAGIC for details.

**Proof of Citizenship:** All passengers must carry with them proof of citizenship. For US citizens a valid passport book is recommended. Passports should be valid for at least 6 months beyond travel dates. It is the responsibility of all non-U.S. citizens to check with the local immigration office, embassy, or consulate to determine documentary requirements. There is no refund if a passenger is denied boarding for lack of proper documents. In lieu of a passport book, US citizens may carry REAL ID compliant government issued photo ID along with a certified copy of a matching birth certificate (a marriage certificate required if name is different than birth certificate).

**Travel Arrangements/Transfers:** If flying, please plan to arrive into Orlando (MCO) no later than 1:00 PM on October 29 and depart after 12:50 PM on November 5. Transfers between airport and cruise port may be added to your reservation at a cost of \$35.99 pp each way.

**Pre & Post-Cruise Hotel:** It is highly recommended to add a day prior hotel to allow for travel delays if you are flying into Orlando. Please contact MAGIC for assistance. Hotel park and stay package could be an option for guests driving to the cruise.

**Cruise Check-in:** Guests are required to complete the Passenger Immigration information before boarding. You can access this online at [www.carnival.com](http://www.carnival.com) under "Manage" then "My Booking". You will need to set up a username and password in order to access your reservation. More details will be provided when you confirm your reservation.

**Optional Excursions:** Carnival offers a wide variety of optional excursions to enhance your experience. These excursions can be reviewed in the "Explore" then "Shore Excursions" section. Once you have a confirmed reservation you can purchase them online in the "Manage" then "My Booking" section.

**Not Included:** Items not part of the cruise vacation price include (but are not limited to): shipboard gratuities, travel insurance, optional tours, beer/wines/liquor/soft drinks, gambling, laundry and items of a personal nature. Carnival reserves the right to reinstate a fuel surcharge.

**Smoking Policy:** Carnival prohibits smoking in staterooms and balconies. Designated smoking areas are available.

**Guests with Special Needs:** Carnival requires notification of any special medical, physical (including pregnancy) or other requirements of passengers at the time of booking. Please inform Magic Cruises of any special needs when making your reservations.

At time of printing: All information is known to be accurate based on the details available at time of printing. Certain aspects may change slightly given the length of time from promotion to trip departure. Booked guests will be notified in the event a change has occurred that impacts them.

**Responsibility:** MAGIC acts as the agent for companies in the operation of the tour. MAGIC neither controls, nor operates, nor accepts responsibility for any accidents, illnesses, damages, baggage losses, delays, or defaults of any company used in the operation of this tour. Carnival, the operator of this tour, is not responsible for any independent contractor of this tour. Carnival's responsibility does not extend beyond the vessel. The group is strictly a customer of MAGIC. As customers, they have facilitated the procurement of the services from MAGIC. They are not responsible to any person or entity for any damages or injuries arising out of the conduct or failure to act of MAGIC, Carnival, or any independent contractor of this tour. All passengers are subject to the terms and conditions in the Carnival "Terms and Conditions of Passage Contract Ticket".

**Airfare:** Airfare payments and cancellation fees are subject to separate terms and conditions (typically flights are non-refundable). Carnival Air and other independent flights will be available to book starting in December 2021. Please contact MAGIC for assistance.

### **Allianz Global Assistance Horizon Plan**

#### **Trip Cost Protection**

- Trip Cancellation Up to 100% of Trip Cost .
- Trip Interruption Up to 100% of Trip Cost
- Missed Connection \$500
- Travel Delay \$1,000

#### **Medical Protection**

- Emergency Medical and Dental \$50,000

#### **Baggage Protection**

- Baggage Loss/Damage \$1,500
- Baggage Delay \$500

#### **Assistance Services**

- Emergency Medical Transportation \$1million
- 24-Hour Hotline Help Included

4.05.2021

Magic Cruises & Tours wants you to have a wonderful vacation! Please review this important information regarding your travel plans. By signing the Reservation Form, you indicate that you understand and agree to all Terms & Conditions.

## SERVICE AGREEMENT

### AGENT FOR SUPPLIERS:

Magic Cruises & Tours ("MAGIC") acts as a sales agent for airlines, hotels, car rentals, tour operators, cruise lines or other service providers for your itinerary, listed on your confirmation invoice ("Suppliers"). MAGIC is not responsible for personal injury or property damage arising out of the acts (intentional or otherwise), omissions or negligence of any Suppliers, including but not limited to failure to adhere to their own schedules, provide services or refunds, financial default, or failure to honor future trip credits. We have no special knowledge regarding the financial condition of the Suppliers and no liability for recommending a trip credit in lieu of a refund. All guests are subject to the terms & conditions of applicable Suppliers. Please review their terms & conditions carefully when initiating reservations.

### IMPORTANT! PLEASE VERIFY:

Names listed under Passenger Details on your invoice must match the names on your passport/proof of citizenship. Call us right away with any corrections. Name changes/corrections will be subject to fees/penalties from the Suppliers and may not be permitted.

### PASSPORT INFORMATION:

U.S. Citizens leaving the country are required to carry a Passport Book valid for 6 months past your return travel date. Some cruises sailing round-trip from a US port may allow guests to travel with a government issued birth certificate and state issued ID (like a driver's license) and a marriage license for married ladies (proving name change), in lieu of Passport Book. Passport requirements may change at any time and without a Passport Book you will not be able to fly to/from outside the USA in case of an emergency. Passport Cards are not applicable for international air travel and not recommended. Flights within the U.S. require a REAL ID Driver's License or Passport Book. If you are traveling with minors/children, a passport book, parental permission form and original birth certificate may be required. MAGIC strongly recommends that all Passengers travel with a valid Passport Book. If you are not a US Citizen, it is your responsibility to check with your consulate for travel requirements.

Certain destinations may also have their own requirements/restrictions for entry. Travel Visas can be issued online for some countries, but other countries require forms and passports to be mailed to the consulate. There is an extra fee for Travel Visas. Some countries will deny entry if you have been convicted of a felony, have a drunk driving offense or owe back child support (examples only). It is each passenger's responsibility to confirm these requirements. Go to [www.travel.state.gov](http://www.travel.state.gov) for more details. Other sources of information may be CIBT Visa/Passport services or the web site of the individual country. It is the passenger's responsibility to confirm any requirements for flights, entry into a certain country or to board a cruise ship. If entry/boarding is denied no refund will be issued and MAGIC cannot be held responsible.

### TRAVEL INSURANCE:

For your protection, MAGIC strongly recommends the purchase of travel insurance. An unforeseen emergency and/or medical circumstance may force cancellation of your vacation. Travel insurance can protect your travel investment, yourself while traveling, and provides you peace of mind. Coverage can include, but is not limited to: trip cancellation, trip interruption, weather related events, baggage and medical coverage. Please contact your agent at MAGIC to help you compare available plans and to purchase a plan prior to your final payment or before penalties begin. If travel insurance is not paid for at time of final payment, you understand that you automatically decline insurance. If you wish to voluntarily decline coverage, you must send your notification in writing to your agent at MAGIC. Please note: MAGIC is not responsible for any loss or denied coverage.

### CANCELLATION FEES:

In the event of cancellation, a \$25 per person administrative fee will be assessed in addition to applicable Supplier penalties. The purchase of travel insurance may help you avoid these penalties. All passengers are subject to the penalties and all other "Terms & Conditions" listed on the Supplier's web site and/or noted on your confirmation. Please review and note itinerary and other change policies.

### SUBJECT TO CHANGE:

Taxes, fees & other charges such as fuel surcharges, imposed by the Suppliers are always subject to change prior to departure. Itineraries are also subject to change at any time due to weather, health concerns or other world events. See the "Terms & Conditions" on the Supplier web site for more details.

### MEDICAL INFORMATION/SPECIAL NEEDS/OTHER REQUIREMENTS:

Please notify us right away of any special medical needs or health concerns. Examples include, but are not limited to, chronic illness, use of oxygen, need of a wheelchair/scooter and pregnancy (women in their 24th + week of pregnancy will be denied boarding). Adults traveling outside of the country with minors may need a parental permission form. Passport books may be required for children when not traveling with both legal parents.

### TRANSPORTATION ARRANGEMENTS:

Most cruise lines/tour operators offer a service to arrange and include the flights for you in one package. This service may have extra fees, but may include extra advantages. Please contact your MAGIC agent for details. Passengers are subject to all individual airline policies including, but not limited to, schedule changes, luggage size requirements and luggage fees. We highly recommend you travel at least one day prior to your scheduled start date. Note: You must check-in at least 90 minutes prior a ship's scheduled departure time or you could be denied boarding.

### SMOKING POLICY:

Many Suppliers have strict policies regarding no-smoking or smoking only in designated areas. Please review applicable Terms & Conditions.

### RISK OF TRAVEL AND RELEASE:

You agree that it is your personal decision to travel and you are doing so with full knowledge of current travel recommendations and restrictions with regards to the risks of COVID-19. Magic assumes no responsibility and shall not be liable for unsafe conditions or health hazards including pandemics or other illness. One person on a travel reservation/confirmation invoice is required to sign to acknowledge Terms & Conditions.

**Please sign the Reservation Form and return to Magic Cruises & Tours**