

Music Cities Tour September 23-29, 2022 Important Things to Know

This document provides a summary of important information regarding your Globus Music Cities Tour: Nashville & Memphis package. Should you have any questions, please contact Magic Cruises & Tours at 614-847-5551 or 800-783-7245.

Payment Requirements: Space is limited to 20 guests. A deposit of \$300 per person is required to secure your reservation. Accommodations are limited and subject to availability. Reservations are made on a first-come, first-served basis. Final payment is due no later than **July 8, 2022**. Checks (payable to Magic Cruises & Tours), cash, and credit cards are all accepted forms of payment. Bookings automatically come with the [Peace of Mind Travel Plan](#) to allow the flexibility to change to another trip within the Globus Family of Brands before the final payment date.

Tour Package Cancellations: The penalty periods and cancellation fees for this tour are as follows:

| Cancellation fee | Time Frame | Airfare payment & cancellation policies are separate from the tour package. In general, most flight schedules will be available by early November 2021. Flight arrangements should be scheduled to arrive by 4PM into Nashville Sep 23 and depart any time from Memphis Sep 29. Airport transportation is available by taxi or ride share service. Opryland Resort is about 20 minutes from the Nashville airport (BNA). Guest House at Graceland is about 10 minutes from Memphis airport (MEM). |
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| \$50 per person | Up to May 20, 2022 | |
| \$300 per person | May 21-July 8, 2022 | |
| 20% of total fare | July 9-Sep 1, 2022 | |
| 30% of total fare | Sep 2-Sep 15, 2022 | |
| 50% of total fare | Sep 16-Sep 22, 2022 | |
| 100% of total fare | Day of departure | |

Travel Insurance: Travel insurance may protect you against these cancellation fees. Magic Cruises & Tours recommends the purchase of travel insurance to cover you and your investment in the case of unexpected covered circumstances. Globus offers a Travel Protection Plan for the price of \$249 per person. In addition to cancellation coverage, this program provides medical/emergency coverage and more. See description of coverage in the Globus brochure or at the [AON Affinity website](#). Purchase this at time of initial deposit for Waiver of Pre-Existing Medical Conditions Exclusion. Magic Cruises & Tours also offers protection through the Allianz Horizon Plan for 7.6% of your trip cost. This coverage waives pre-existing conditions exclusion if purchased on or before making your final payment and covers your entire package.

Rates: Tour prices are based on a minimum of 20 participants. In the unlikely event the group should fall below 20, pricing is protected, however, the group will not have a host from Magic Cruises. There will still be a Professional Tour Director to guide the group and facilitate the details. All vacation prices and itinerary are based on rates known at the time of printing. Prices can be subject to increase without notice due to, but not limited to, surcharges and government tax increase.

Identification: Valid government issued photo ID is required for this trip. As of September 1, 2021, proof of COVID-19 vaccination for all guests is required for Globus Family of Brands domestic vacations through December 31, 2021.

Smoking: Smoking is not permitted on the motor coach. Non-smoking hotel rooms are reserved for the group.

Guests with Special Needs: At the time of booking, Magic Cruises & Tours requires notification of any special medical, physical, dietary needs or other requirements of passengers. Globus, the tour operator, will make reasonable attempts to accommodate the special needs of disabled travelers, but is not responsible for any denial of services by carriers, hotels, restaurants, or other independent suppliers. The touring motor coach is not equipped with wheelchair lifts or ramps. We regret we cannot provide individual assistance to a vacation participant for walking, dining, getting on and off motor coaches and other vehicles, or any other personal needs. A qualified and physically capable companion must accompany travelers who need such assistance, and must assume full responsibility for their well being. Participants must be able to climb a few flights of stairs and walk for some duration.

Magic Cruises & Tours acts as the Agent in the operation of this tour program. Tour services have been contracted through Globus. Magic Cruises & Tours is not the owner or operator of any of the suppliers of services, nor accepts responsibility for any accidents, personal injury, illnesses, damages, baggage losses/delays or defaults as a result of acts or omissions by any carrier, hotel, motel, restaurant, sightseeing company, or any other supplier of services used in the operation of this tour. The companies, individuals or entities supplying services to this tour are independent contractors. Magic Cruises & Tours shall not be responsible for delays or substitution of equipment, accommodations or services by suppliers. Magic Cruises & Tours further maintains the right to withdraw any portion of the tour or to make any changes in the tour that may become necessary due to factors beyond its control, including substitution of accommodations and/or transportation, and such changes that might be deemed necessary for the welfare of the tour members. The right is reserved to decline, to accept or retain any person as a member of any tour. The group participants are strictly customers of Magic Cruises & Tours. As customers, they have facilitated the procurement of the services from Magic Cruises & Tours, but are not responsible to any person or entity for damages or injuries arising out of the conduct or failure to act of Magic Cruises & Tours, Globus or any independent contractor of this tour. All passengers are subject to Globus Terms and Conditions.

Call the Group Department at Magic Cruises & Tours today to make your reservations!

656 High St. Worthington, OH 43085 **614-847-5551 or 800-783-7245** www.magiccruises.com

Magic Cruises & Tours wants you to have a wonderful vacation! Please review this important information regarding your travel plans. By signing below, you indicate that you understand and agree to all Terms & Conditions.

SERVICE AGREEMENT

AGENT FOR SUPPLIERS:

Magic Cruises & Tours ("MAGIC") acts as a sales agent for airlines, hotels, car rentals, tour operators, cruise lines or other service providers for your itinerary, listed on your confirmation invoice ("Suppliers"). MAGIC is not responsible for personal injury or property damage arising out of the acts (intentional or otherwise), omissions or negligence of any Suppliers, including but not limited to failure to adhere to their own schedules, provide services or refunds, financial default, or failure to honor future trip credits. We have no special knowledge regarding the financial condition of the Suppliers and no liability for recommending a trip credit in lieu of a refund. All guests are subject to the terms & conditions of applicable Suppliers. Please review their terms & conditions carefully when initiating reservations.

IMPORTANT! PLEASE VERIFY:

Names listed under Passenger Details on your invoice must match the names on your passport/proof of citizenship. Call us right away with any corrections. Name changes/corrections will be subject to fees/penalties from the Suppliers and may not be permitted.

PASSPORT INFORMATION:

U.S. Citizens leaving the country are required to carry a Passport Book valid for 6 months past your return travel date. Some cruises sailing round-trip from a US port may allow guests to travel with a government issued birth certificate and state issued ID (like a driver's license) and a marriage license for married ladies (proving name change), in lieu of Passport Book. Passport requirements may change at any time and without a Passport Book you will not be able to fly to/from outside the USA in case of an emergency. Passport Cards are not applicable for international air travel and not recommended. Flights within the U.S. require a REAL ID Driver's License or Passport Book. If you are traveling with minors/children, a passport book, parental permission form and original birth certificate may be required. MAGIC strongly recommends that all Passengers travel with a valid Passport Book. If you are not a US Citizen, it is your responsibility to check with your consulate for travel requirements.

Certain destinations may also have their own requirements/restrictions for entry. Travel Visas can be issued online for some countries, but other countries require forms and passports to be mailed to the consulate. There is an extra fee for Travel Visas. Some countries will deny entry if you have been convicted of a felony, have a drunk driving offense or owe back child support (examples only). It is each passenger's responsibility to confirm these requirements. Go to www.travel.state.gov for more details. Other sources of information may be CIBT Visa/Passport services or the web site of the individual country. It is the passenger's responsibility to confirm any requirements for flights, entry into a certain country or to board a cruise ship. If entry/boarding is denied no refund will be issued and MAGIC cannot be held responsible.

TRAVEL INSURANCE:

For your protection, MAGIC strongly recommends the purchase of travel insurance. An unforeseen emergency and/or medical circumstance may force cancellation of your vacation. Travel insurance can protect your travel investment, yourself while traveling, and provides you peace of mind. Coverage can include, but is not limited to: trip cancellation, trip interruption, weather related events, baggage and medical coverage. Please contact your agent at MAGIC to help you compare available plans and to purchase a plan prior to your final payment or before penalties begin. If travel insurance is not paid for at time of final payment, you understand that you automatically decline insurance. If you wish to voluntarily decline coverage, you must send your notification in writing to your agent at MAGIC. Please note: MAGIC is not responsible for any loss or denied coverage.

CANCELLATION FEES:

In the event of cancellation, a \$25 per person administrative fee will be assessed in addition to applicable Supplier penalties. The purchase of travel insurance may help you avoid these penalties. All passengers are subject to the penalties and all other "Terms & Conditions" listed on the Supplier's web site and/or noted on your confirmation. Please review and note itinerary and other change policies.

SUBJECT TO CHANGE:

Taxes, fees & other charges such as fuel surcharges, imposed by the Suppliers are always subject to change prior to departure. Itineraries are also subject to change at any time due to weather, health concerns or other world events. See the "Terms & Conditions" on the Supplier web site for more details.

MEDICAL INFORMATION/SPECIAL NEEDS/OTHER REQUIREMENTS:

Please notify us right away of any special medical needs or health concerns. Examples include, but are not limited to, chronic illness, use of oxygen, need of a wheelchair/scooter and pregnancy (women in their 24th + week of pregnancy will be denied boarding). Adults traveling outside of the country with minors may need a parental permission form. Passport books may be required for children when not traveling with both legal parents.

TRANSPORTATION ARRANGEMENTS:

Most cruise lines/tour operators offer a service to arrange and include the flights for you in one package. This service may have extra fees, but may include extra advantages. Please contact your MAGIC agent for details. Passengers are subject to all individual airline policies including, but not limited to, schedule changes, luggage size requirements and luggage fees. We highly recommend you travel at least one day prior to your scheduled start date. Note: You must check-in at least 90 minutes prior a ship's scheduled departure time or you could be denied boarding.

SMOKING POLICY:

Many Suppliers have strict policies regarding no-smoking or smoking only in designated areas. Please review applicable Terms & Conditions.

RISK OF TRAVEL AND RELEASE:

You agree that it is your personal decision to travel and you are doing so with full knowledge of current travel recommendations and restrictions with regards to the risks of COVID-19. Magic assumes no responsibility and shall not be liable for unsafe conditions or health hazards including pandemics or other illness. One person on a travel reservation/confirmation invoice is required to sign to acknowledge Terms & Conditions.