

IMPORTANT THINGS TO KNOW Denali Explorer Sapphire Princess July 29, 2025

This document provides a summary of important information regarding your cruise vacation. A detailed description of terms & conditions can be found in the Princess Cruises brochure or www.princess.com. If you have any questions, please contact Magic Cruises & Tours (MAGIC).

Payment Requirements: Accommodations in each category at the discount rates are limited and subject to availability. Reservations are made on a first-come, first-serve basis, while supply lasts. **Deposit:** \$300 per person is required to secure your reservation. **Final Payment:** The balance is due in full no later than **April 18, 2025**. Additional payments are accepted at anytime until final payment. Cruise payments can be made by check or credit card (VISA, MasterCard, or Discover preferred). Discounted group rates may not be combinable with other discounts or coupons.

Cancellation Guidelines	Cancellation Fees
From time of deposit to April 18, 2025	\$50 administrative fee charged by MAGIC
April 19 – June 2, 2025	\$300 deposit per person charged by MAGIC
June 3 – June 29, 2025	50% of total charge plus \$50 per person MAGIC fee
June 30 – July 14, 2025	75% of total charge plus \$50 per person MAGIC fee
July 15, 2025 – departure	100% non-refundable

Airfare: Princess Cruises EZ Air will be available starting about 10-11 months prior to sailing dates. Airfare payments and cancellation fees are subject to separate terms and conditions (many flights are non-refundable). Ask for assistance. Note: Flights to Europe depart a day prior to arrival.

Allianz Global Assistance Horizon Plan

Trip Cost Protection

- Trip Cancellation Up to 100% of Trip Cost .
- Trip Interruption Up to 100% of Trip Cost
- Missed Connection \$500
- Travel Delay \$1,000

Medical Protection

- Emergency Medical and Dental \$50,000

Baggage Protection

- Baggage Loss/Damage \$1,500
- Baggage Delay \$500

Assistance Services

- Emergency Medical Transportation \$1 million
- 24-Hour Hotline Help Included

Princess considers the day prior to the departure date as the first day. You must contact MAGIC by 5:00pm EST the business day before the penalty period begins to avoid the fee. Travel insurance may also protect you against cancellation fees.

Travel Insurance: Policies are available for purchase to protect you in case the unexpected does occur. Travel insurance provides coverage for such events as trip cancellation, interruption, damaged baggage, and medical expenses. Allianz Global Assistance [Horizon Plan](#) is available at a cost of 8.5% of trip cost. The [Princess Vacation Protection](#) cost is based on your cruise fare. Some restrictions and limitations do apply. Plans must be purchased or declined in writing no later than final payment. Please contact MAGIC for details.

Proof of Citizenship: All passengers must carry a passport book valid for 6 months after the return date. It is the responsibility of all non-U.S. citizens to check with the local immigration office, embassy, or consulate to determine documentary requirements. There is no refund if a passenger is denied boarding the ship for lack of proper documents.

Travel Arrangements/Transfers: Flights for tour guests should be scheduled to arrive no later than 11:00 PM into Anchorage ANC on July 29. Flights for cruise only guests should be scheduled to arrive into Anchorage ANC no later than 3 PM on August 2. Return flights should be scheduled after 12:00 Noon from Vancouver YVR on August 9 for all guests. For CruiseTour guests, transfer from the ANC airport to their hotel will be \$14, and for cruise only guests the transfer from ANC Airport or Anchorage City Center to the pier in Whittier will be \$59 per person. For all guests, the transfer in Vancouver will be \$34 per person from the ship to YVR Airport.

Pre & Post-Cruise Packages: Interested in spending some extra time in Anchorage or Vancouver? Extensions may be available. It is highly recommended for cruise only guests to arrive by August 1 to allow for travel delays.

Travel Documents: Guests are required to complete the online check-in via the Princess Cruises App prior to sailing. The app is available for iOS and Android, and a desktop version is available via the Cruise Personalizer. Detailed instructions will be sent once you book your cruise.

Optional Excursions: Princess Cruises offers a wide variety of optional tours to enhance your experience. Typically, these tours can be reviewed and purchased online in the "Cruise Personalizer" or in the Princess Cruises App approximately 6-9 months prior to travel.

Not Included: Items not part of the cruise vacation price include (but are not limited to): airfare, travel insurance, hotel, optional tours, gambling, laundry and items of a personal nature. Princess Cruises reserves the right to reinstate a fuel surcharge.

Smoking Policy: Princess prohibits smoking in staterooms and balconies. Designated smoking areas are available. \$250 fine for violations.

Guests with Special Needs: Princess requires notification of any special medical, dietary, physical (including pregnancy) or other requirements of passengers at the time of booking. Please inform MAGIC of any special needs/requirements when making your reservations. NOTE: All information is known to be accurate based on the details available at time of printing. Certain aspects may change slightly given the length of time from promotion to trip departure. Booked guests will be notified in the event a change has occurred that impacts them.

Responsibility: MAGIC acts as the agent for companies in the operation of the tour. MAGIC neither controls, nor operates, nor accepts responsibility for any accidents, illnesses, damages, baggage losses, delays, or defaults of any company used in the operation of this tour. Princess Cruises, the operator of this tour, is not responsible for any independent contractor of this tour. Princess' responsibility does not extend beyond the vessel. The group is strictly a customer of MAGIC. As customers, they have facilitated the procurement of the services from MAGIC. They are not responsible to any person or entity for any damages or injuries arising out of the conduct or failure to act of MAGIC, Princess Cruises, or any independent contractor of this tour. All passengers are subject to the terms and conditions in the Princess Cruises' "Terms and Conditions of Passage Contract Ticket".



Magic Cruises & Tours wants you to have a wonderful vacation! Please review this important information regarding your travel plans. By signing the reservation form, you indicate that you understand and agree to all Terms & Conditions.

SERVICE AGREEMENT

AGENT FOR SUPPLIERS:

Magic Cruises & Tours ("MAGIC") acts as a sales agent for airlines, hotels, car rentals, tour operators, cruise lines or other service providers for your itinerary, listed on your confirmation invoice ("Suppliers"). MAGIC is not responsible for personal injury or property damage arising out of the acts (intentional or otherwise), omissions or negligence of any Suppliers, including but not limited to failure to adhere to their own schedules, provide services or refunds, financial default, or failure to honor future trip credits. We have no special knowledge regarding the financial condition of the Suppliers and no liability for recommending a trip credit in lieu of a refund. All guests are subject to the terms & conditions of applicable Suppliers. Please review their terms & conditions carefully when initiating reservations.

TRAVEL INSURANCE:

For your protection, MAGIC strongly recommends the purchase of travel insurance. An unforeseen emergency and/or medical circumstance may force cancellation of your vacation. Travel insurance can protect your travel investment, yourself while traveling, and provides you peace of mind. Coverage can include, but is not limited to: trip cancellation, trip interruption, weather related events, baggage and medical coverage. Please contact your agent at MAGIC to help you compare available plans and to purchase a plan prior to your final payment or before penalties begin. If travel insurance is not paid for at time of final payment, you understand that you automatically decline insurance. If you wish to voluntarily decline coverage, you must send your notification in writing to your agent at MAGIC anytime prior to final payment. Please note: MAGIC is not responsible for any loss or denied coverage.

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CANCELLATION FEES:

In the event of cancellation, a \$50 per person administrative fee will be assessed in addition to applicable Supplier penalties. The purchase of travel insurance may help you avoid these penalties. All passengers are subject to the penalties and all other "Terms & Conditions" listed on the Supplier's web site and/or noted on your confirmation. Please review and note itinerary and other change policies.

SUBJECT TO CHANGE:

Taxes, fees & other charges such as fuel surcharges, imposed by the Suppliers are always subject to change prior to departure. Itineraries are also subject to change at any time due to weather, health concerns or other world events. See the "Terms & Conditions" on the Supplier web site for more details.

MEDICAL INFORMATION/SPECIAL NEEDS/OTHER REQUIREMENTS:

Please notify us right away of any special medical needs or health concerns. Examples included, but are not limited to, chronic illness, use of oxygen, need of a wheelchair/scooter and pregnancy (must be less than 24 weeks to board) Adults traveling with minors may need a parental permission form.

TRANSPORTATION ARRANGEMENTS:

Most cruise lines/tour operators offer a service to arrange and include the flights for you in one package. This service may have extra fees, but may include extra advantages. Please contact your MAGIC agent for details. Passengers are subject to all individual airline policies including, but not limited to, schedule changes, luggage size requirements and luggage fees. We highly recommend you travel at least one day prior to your scheduled start date. Note: You must check-in at least 90 minutes prior a ship's scheduled departure time or you could be denied boarding.

SMOKING POLICY:

Many Suppliers have strict policies regarding no-smoking or smoking only in designated areas. Please review applicable Terms & Conditions.

RISK OF TRAVEL AND RELEASE:

You agree that it is your personal decision to travel and you are doing so with full knowledge of current travel recommendations and restrictions with regards to the risks of COVID-19. Magic assumes no responsibility and shall not be liable for unsafe conditions or health hazards including pandemics or other illness. One person on a travel reservation/confirmation invoice is required to sign the reservation form to acknowledge Terms & Conditions.