TERMS and CONDITIONS for the September 28, 2024 Celebrity Infinity

This document provides a summary of important information regarding your cruise vacation. A more detailed description of terms and conditions can be found at the Celebrity Cruises (CELEBRITY) website, www.celebritycruises.com. Should you have any questions, please contact Magic Cruises & Tours (MAGIC).

<u>Payment Requirements:</u> Accommodations in each category at the discount rates are limited and subject to availability. Reservations are made on a first-come, first-served basis, while supply lasts.

<u>Deposit:</u> Deposit of \$500 per person is required to confirm a reservation. <u>Final Payment</u>: The balance is due in full to MAGIC no later than <u>June 19, 2024</u>. Additional payments are accepted at anytime until the final payment due date. Cruise payments in U.S. Dollars can be made by check (payable to Magic Cruises) or credit card. Group rates may not be combinable other promotions.

Cancellation Guidelines	Cancellation Fees
From time of deposit to June 19, 2024	\$50 administrative fee charged by MAGIC
June 20, 2024-July 12, 2024	25% per person charged by MAGIC
July 13-July 29, 2024	50% of total charge plus \$50 per person MAGIC fee
July 30, 2024-August 28, 2024	75% of total charges plus \$50 per person MAGIC fee
August 29, 2024 or later	100% non-refundable

<u>Cancellation</u>: CELEBRITY considers the day prior to the departure date as the first day. You must contact MAGIC by 5:00pm EST the business day before the penalty period begins to avoid the fee. Travel insurance may also protect you against these cancellation fees.

<u>Travel Insurance:</u> Policies are available for purchase to protect you in case the unexpected does occur. Travel insurance provides coverage for such events as trip cancellation, interruption, damaged baggage, and medical expenses. Allianz policies are available to US residents and should be purchased no later than final payment. CELEBRITY's <u>Cruise Care Travel Protection</u> and other insurance options are available. Some restrictions and limitations do apply. Please contact MAGIC for details.

<u>Airfare:</u> Airfare payments and cancellation fees are under separate terms and conditions (typically flights are non-refundable). Flights should be available November 2023.

<u>Proof of Citizenship:</u> All passengers must carry with them a valid passport book. Passports should be valid for at least 6 months beyond travel dates. It is the responsibility of all non-U.S. citizens to check with the local immigration office, embassy, or consulate to determine documentary requirements. There is no refund if a passenger is denied boarding for lack of proper documents.

<u>Pre & Post-Cruise Hotel Packages:</u> It is highly recommended to arrange a hotel stay for the day prior to the sailing to allow for travel delays.

<u>Travel Arrangements/Transfers:</u> CELEBRITY's airport transfers, are offered for embarkation and disembarkation days. Your flight must arrive into Athens (ATH) airport no later than Noon on September 28 and depart after 11:30AM on October 6. Estimated transfer cost is \$40 per person each way.

<u>Travel Documents</u>: Online Check-in for all guests in the stateroom must be completed at least five days prior to your cruise in order to view and print your eDocs. It can be accessed online at www.celebritycruises.com/account or in the Celebrity Cruises App

Optional Excursions: CELEBRITY offers a wide variety of optional tours to enhance your time in port. These tours can be reviewed and purchased prior to travel or once onboard.

Not Included: Items not part of the cruise vacation price include (but are not limited to): airfare, transfers, travel insurance, optional tours, wines/liquor above the beverage package premium, gambling, laundry and items of a personal nature. CELEBRITY reserves the right to reinstate a fuel surcharge.

<u>Smoking Policy:</u> CELEBRITY permits smoking only in designated areas. Smoking is prohibited in most areas including rooms and balconies. <u>Guests with Special Needs:</u> CELEBRITY requires notification of any special medical, physical (including pregnancy) or other requirements of passengers at the time of booking. Please inform Magic Cruises of any special needs when making your reservations.

Information is known to be accurate based on the details available at time of printing. Certain aspects may change slightly given the length of time from promotion to trip departure. Booked guests will be notified if a change occurs that impacts them.

Responsibility: MAGIC acts as the agent for companies in the operation of the tour. MAGIC neither controls, nor operates, nor accepts responsibility for any accidents, illnesses, damages, baggage losses, delays, or defaults of any company used in the operation of this tour. Celebrity Cruises, the operator of this tour, is not responsible for any independent contractor of this tour. CELEBRITY's responsibility does not extend beyond the vessel. The group is strictly a customer of MAGIC. As customers, they have facilitated the procurement of the services from MAGIC. They are not responsible to any person or entity for any damages or injuries arising out of the conduct or failure to act of MAGIC, CELEBRITY, or any independent contractor of this tour. All passengers are subject to the terms and conditions in the Celebrity Cruises "Terms and Conditions of Passage Contract Ticket".



Magic Cruises & Tours wants you to have a wonderful vacation! Please review this important information regarding your travel plans. By signing below, you indicate that you understand and agree to all Terms & Conditions.

SERVICE AGREEMENT

AGENT FOR SUPPLIERS:

Magic Cruises & Tours ("MAGIC") acts as a sales agent for airlines, hotels, car rentals, tour operators, cruise lines or other service providers for your itinerary, listed on your confirmation invoice ("Suppliers"). MAGIC is not responsible for personal injury or property damage arising out of the acts (intentional or otherwise), omissions or negligence of any Suppliers, including but not limited to failure to adhere to their own schedules, provide services or refunds, financial default, or failure to honor future trip credits. We have no special knowledge regarding the financial condition of the Suppliers and no liability for recommending a trip credit in lieu of a refund. All guests are subject to the terms & conditions of applicable Suppliers. Please review their terms & conditions carefully when initiating reservations.

TRAVEL INSURANCE:

For your protection, MAGIC strongly recommends the purchase of travel insurance. An unforeseen emergency and/or medical circumstance may force cancellation of your vacation. Travel insurance can protect your travel investment, yourself while traveling, and provides you peace of mind. Coverage can include, but is not limited to: trip cancellation, trip interruption, weather related events, baggage and medical coverage. Please contact your agent at MAGIC to help you compare available plans and to <u>purchase a plan prior to your final payment or before penalties begin</u>. If travel insurance is not paid for at time of final payment, you understand that you automatically decline insurance. If you wish to voluntarily decline coverage, you must send your notification in writing to your agent at MAGIC anytime prior to final payment. Please note: MAGIC is not responsible for any loss or denied coverage.

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CANCELLATION FEES:

In the event of cancellation, a \$25 per person administrative fee will be assessed in addition to applicable Supplier penalties. The purchase of travel insurance may help you avoid these penalties. All passengers are subject to the penalties and all other "Terms & Conditions" listed on the Supplier's web site and/or noted on your confirmation. Please review and note itinerary and other change policies.

SUBJECT TO CHANGE:

Taxes, fees & other charges such as fuel surcharges, imposed by the Suppliers are always subject to change prior to departure. Itineraries are also subject to change at any time due to weather, health concerns or other world events. See the "Terms & Conditions" on the Supplier web site for more details.

MEDICAL INFORMATION/SPECIAL NEEDS/OTHER REQUIREMENTS:

Please notify us right away of any special medical needs or health concerns. Examples included, but are not limited to, chronic illness, use of oxygen, need of a wheelchair/scooter and pregnancy (must be less than 24 weeks to board) Adults traveling with minors may need a parental permission form.

TRANSPORTATION ARRANGEMENTS:

Most cruise lines/tour operators offer a service to arrange and include the flights for you in one package. This service may have extra fees, but may include extra advantages. Please contact your MAGIC agent for details. Passengers are subject to all individual airline policies including, but not limited to, schedule changes, luggage size requirements and luggage fees. We highly recommend you travel at least one day prior to your scheduled start date. Note: You must check-in at least 90 minutes prior a ship's scheduled departure time or you could be denied boarding.

SMOKING POLICY:

Many Suppliers have strict policies regarding no-smoking or smoking only in designated areas. Please review applicable Terms & Conditions.

RISK OF TRAVEL AND RELEASE:

You agree that it is your personal decision to travel and you are doing so with full knowledge of current travel recommendations and restrictions with regards to the risks of COVID-19. Magic assumes no responsibility and shall not be liable for unsafe conditions or health hazards including pandemics or other illness. One person on a travel reservation/confirmation invoice is required to sign below to acknowledge Terms & Conditions.

Important Immigration/Online Information for Celebrity Cruises

Magic Cruises & Tours (MAGIC) wants you to know that the Celebrity Cruises website and Celebrity Cruises app are great sources of additional information about your cruise. Visit www.celebritycruises.com or download the free Celebrity Cruises app at the Google Play Store or the Apple App Store. You can access your account on the website by selecting "Manage Trip" followed by "Manage Reservation," and then either creating a new account or logging into an existing one. From here, you can view and purchase shore excursions, complete your online check-in, make specialty dining reservations and more.

Download the free <u>Celebrity Cruises app</u> to manage your cruise in advance. Once onboard, you can use the app through the ship's Wi-Fi network for no charge.

Before Your Cruise

- · Preview shore excursions or restaurants and make reservations
- Preview onboard entertainment, bars & lounges, spa treatments, shopping
- View itinerary and onboard reservation details
- Scan your passport, choose an arrival time, and upload your proof of vaccination, right in the app.
- Check-in for your cruise and download your mobile E-docs to use for check-in at the pier.
- Watch the safety video that is part of the eMuster Drill

During Your Cruise

- Use Digital Key to unlock your stateroom door.
- Make plans with friends and family onboard with complimentary in-app chat.
- There's so much to see and do-keep track of it all on your personal in-app calendar.
- Review your shipboard account and track onboard purchases
- Explore complete deck plans

Shore Excursions You can book in advance online in the cruise planner, with the app or once you board the ship. We recommend making your excursion plans in advance to avoid lines and disappointment once onboard. Credit card payment is required for all online purchases and/or you may use any applicable shipboard credit that is on your reservation. Information about group shore excursions may be available closer to departure.

Specialty Restaurant reservations may be made in the app or online in your cruise planner. Reservations for Dining should open approximately 8-12 months in advance.

<u>Online Check-in</u> Visit <u>www.celebritycruises.com</u> click on Check-In/Sign In. It will prompt you to sign in to an existing account or create a new account. You will need your Cruise Line Reservation Number, Ship Name, and Sail Date. The online check-in should be completed at least 5 days prior to sailing, but we recommend you complete it sooner to ensure all regulations are met. Approximately 2-3 weeks prior to the cruise you can download/print your boarding passes & baggage tags.

<u>Flights</u> will be available approximately11 months prior to your trip. MAGIC can assist in making these reservations through Flights by Celebrity, group flights may be available, or guests may make their own flight arrangements. We recommend traveling the day before cruise embarkation to allow for unexpected delays.

<u>Travel insurance</u> is an important part of your vacation package which can help cover you and your investment against unforeseen circumstances. MAGIC offers the <u>Allianz Horizon</u> plan (US Residents only) or CELEBRITY offers <u>Cruisecare Travel Protection</u>. Please email the group department at Magic Cruises & Tours at <u>groups@magiccruises.com</u> by the time of your final payment if you would like to purchase a plan or decline coverage.

If you do not have internet access or have questions, please call MAGIC at 614-847-5551 or 800-783-7245.