Yacht Club-Nieuw Statendam March 28, 2027 IMPORTANT THINGS TO KNOW

This document provides a summary of important information regarding your vacation. A detailed description of terms & conditions can be found online at www.HollandAmerica.com. If you have any questions, please contact Magic Cruises & Tours (MAGIC).

Payment Requirements: Accommodations in each category at the discount/group rates are limited and subject to availability. Reservations are made on a first-come, first-served basis, while supply lasts. **Deposit:** A standard deposit of **$350 USD** per person is required.

Final Payment: The balance is due in full no later than **December 18, 2026.** Additional payments are accepted at anytime until final payment. Cruise payments can be made by check or credit card. Discounted group rates may not be combinable with other discounts or coupons.

Cancellation Guidelines	Cancellation Fees
Time of Deposit — December 18, 2026	$25 per person administrative fee charged by MAGIC
Dec 19, 2026-January 4, 2027	Deposit forfeited
January 5-Feb 10, 2027	50% of total charge
February 11-departure	100% of total charge

These Cancellation Guidelines apply to most fares. Promotional fares may be booked, but may have different cancellation guidelines (such as fully non-refundable deposit fares). See Holland America confirmation or ask for details when making your reservation.

Holland America considers the day prior to the departure date as the first day. You must contact MAGIC by 5:00pm EST the business day before the penalty period begins to avoid the fee. Travel insurance may also protect you against cancellation fees.

Travel Insurance: Policies are available for purchase to protect you in case the unexpected does occur. Travel insurance provides coverage for events such as trip cancellation, interruption, damaged baggage, and medical expenses. The Holland America Cancellation Protection cost or Allianz Group Advantage cost is based on your cruise price. Some restrictions and limitations do apply. Policies are available only to US residents. Plans must be purchased or declined in writing no later than final payment. Some restrictions apply.

Proof of Citizenship: **A valid US passport book is the best form of ID for this trip—valid for 6 months after the return date.** It is the responsibility of all non-U.S. citizens to check with the local immigration office, embassy, or consulate to determine document requirements. There is no refund for denied boarding due to lack of proper documents.

Airfare: Holland America's Flight Ease program is available to book from most major airports. You also have the option to book your own airfare directly with your preferred airline. Airfare payments and cancellation fees are subject to separate terms and conditions (many flights are non-refundable). Ask MAGIC if you need assistance with flights.

Airport Transfers: Flights should be scheduled to arrive into Ft. Lauderdale no later than 2:00 PM on March 28. Return flights from Ft. Lauderdale should be scheduled no earlier than 11:00 AM on April 4. Holland America's transfers cost $34 per person each way. Transfers for Miami airport are available for $60 each way on March 28 for flights arriving MIA by 1 PM or April 4 after 1PM.

Pre & Post-Cruise Hotel Packages: It is highly recommended for all guests to plan to arrive into Ft. Lauderdale by March 27 to allow for the possibility of travel delays. Magic Cruises can book your room at the Hyatt Place Ft. Lauderdale Airport/Cruise Port in Dania Beach for $279+tax /night. We have a small block of rooms held for the evening of March 27. Alternatively Holland America offers hotel packages that can be added to your cruise reservation.

Travel Documents: Guests are required to complete the online check-in via the Holland America website or app prior to sailing. The app is available for iOS and Android.

Optional Excursions: Holland America offers a wide variety of optional excursions to enhance your cruise experience. Excursions can be reviewed and purchased online after you make your deposit.

Not Included: Items not part of the cruise vacation price include (but are not limited to): airfare, travel insurance, hotel, optional tours, gambling, laundry, and items of a personal nature. Holland America reserves the right to reinstate a fuel surcharge.

Smoking Policy: Holland America prohibits smoking in staterooms and balconies. Designated smoking areas are available. $250 fine for violations.

Guests with Special Needs: Holland America requires notification of any special medical, dietary, physical (including pregnancy) or other requirements of passengers at the time of booking. Please inform MAGIC of any special needs/requirements when making your reservations. NOTE: All information is known to be accurate based on the details available at time of printing.

Responsibility: MAGIC acts as the agent for companies in the operation of the tour. MAGIC neither controls, nor operates, nor accepts responsibility for any accidents, illnesses, damages, baggage losses, delays, or defaults of any company used in the operation of this tour. Holland America, the operator of this tour, is not responsible for any independent contractor of this tour. Holland America's responsibility does not extend beyond the vessel. The group is strictly a customer of MAGIC. As customers, they have facilitated the procurement of the services from MAGIC. They are not responsible to any person or entity for any damages or injuries arising out of the conduct or failure to act of MAGIC, Holland America, or any independent contractor of this tour. All passengers are subject to the terms and conditions in the Holland America "Terms and Conditions of Passage Contract Ticket".

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Magic Cruises & Tours wants you to have a wonderful vacation!
Please review this important information regarding your travel plans.

SERVICE AGREEMENT

AGENT FOR SUPPLIERS:

Magic Cruises & Tours ("MAGIC") acts as a sales agent for airlines, hotels, car rentals, tour operators, cruise lines or other service providers for your itinerary, listed on your confirmation invoice ("Suppliers"). MAGIC is not responsible for personal injury or property damage arising out of the acts (intentional or otherwise), omissions or negligence of any Suppliers, including but not limited to failure to adhere to their own schedules, provide services or refunds, financial default, or failure to honor future trip credits. We have no special knowledge regarding the financial condition of the Suppliers and no liability for recommending a trip credit in lieu of a refund. All guests are subject to the terms & conditions of applicable Suppliers. Please review their terms & conditions carefully when initiating reservations.

IMPORTANT! PLEASE VERIFY:

Names listed under Passenger Details on your invoice must match the names on your passport/proof of citizenship. Call us right away with any corrections. Name changes/corrections will be subject to fees/penalties from the Suppliers and may not be permitted.

PASSPORT INFORMATION:

U.S. Citizens leaving the country are required to carry a Passport Book valid for 6 months past your return travel date. Some cruises sailing round-trip from a US port may allow guests to travel with a government issued birth certificate and state issued ID (like a driver's license) and a marriage license for married ladies (proving name change), in lieu of Passport Book. Passport requirements may change at any time and without a Passport Book you will not be able to fly to/from outside the USA in case of an emergency. Passport Cards are not applicable for international air travel and not recommended. Flights within the U.S. require a REAL ID Driver's License or Passport Book. If you are traveling with minors/children, a passport book, parental permission form and original birth certificate may be required. MAGIC strongly recommends that all Passengers travel with a valid Passport Book. If you are not a US Citizen, it is your responsibility to check with your consulate for travel requirements.
Certain destinations may also have their own requirements/restrictions for entry. Travel Visas can be issued online for some countries, but other countries require forms and passports to be mailed to the consulate. There is an extra fee for Travel Visas. Some countries will deny entry if you have been convicted of a felony, have a drunk driving offense or owe back child support (examples only). It is each passenger's responsibility to confirm these requirements. Go to www.travel.state.gov for more details. Other sources of information may be CIBT Visa/Passport services or the web site of the individual country. It is the passenger's responsibility to confirm any requirements for flights, entry into a certain country or to board a cruise ship. If entry/boarding is denied no refund will be issued and MAGIC cannot be held responsible.

TRAVEL INSURANCE:

For your protection, MAGIC strongly recommends the purchase of travel insurance. An unforeseen emergency and/or medical circumstance may force cancellation of your vacation. Travel insurance can protect your travel investment, yourself while traveling, and provides you peace of mind. Coverage can include, but is not limited to: trip cancellation, trip interruption, weather related events, baggage and medical coverage. Please contact your agent at MAGIC to help you compare available plans and to purchase a plan prior to your final payment or before penalties begin. If travel insurance is not paid for at time of final payment, you understand that you automatically decline insurance. If you wish to voluntarily decline coverage, you must send your notification in writing to your agent at MAGIC anytime prior to final payment. Please note: MAGIC is not responsible for any loss or denied coverage.

CANCELLATION FEES:

In the event of cancellation, a $25 per person administrative fee will be assessed in addition to applicable Supplier penalties. The purchase of travel insurance may help you avoid these penalties. All passengers are subject to the penalties and all other "Terms & Conditions" listed on the Supplier's

SUBJECT TO CHANGE:

Taxes, fees & other charges such as fuel surcharges, imposed by the Suppliers are always subject to change prior to departure. Itineraries are also subject to change at any time due to weather, health concerns or other world events. See the "Terms & Conditions" on the Supplier web site for more details.

MEDICAL INFORMATION/SPECIAL NEEDS/OTHER REQUIREMENTS:

Please notify us right away of any special medical needs or health concerns. Examples include, but are not limited to, chronic illness, use of oxygen, need of a wheelchair/scooter and pregnancy (women in their 24th + week of pregnancy will be denied boarding). Adults traveling outside of the coun-

TRANSPORTATION ARRANGEMENTS:

Most cruise lines/tour operators offer a service to arrange and include the flights for you in one package. This service may have extra fees, but may include extra advantages. Please contact your MAGIC agent for details. Passengers are subject to all individual airline policies including, but not limited to, schedule changes, luggage size requirements and luggage fees. We highly recommend you travel at least one day prior to your scheduled

SMOKING POLICY:

Many Suppliers have strict policies regarding no-smoking or smoking only in designated areas. Please review applicable Terms & Conditions.

RISK OF TRAVEL AND RELEASE:

You agree that it is your personal decision to travel and you are doing so with full knowledge of current travel recommendations and restrictions with regards to the risks of COVID-19. Magic assumes no responsibility and shall not be liable for unsafe conditions or health hazards including pandemics or other illness. One person on a travel reservation/confirmation invoice is required to sign below to acknowledge Terms & Conditions.